

EUROPEAN  
CURRICULUM VITAE  
FORMAT



PERSONAL INFORMATION

Name  
Address  
Telephone  
Fax  
E-mail  
  
Nationality  
Date of birth

VUKANIĆ ZVEZDAN

OMISSIS

WORK EXPERIENCE

- Dates (from – to)
- Name and address of employer
  - Type of business or sector
  - Occupation or position held
- Main activities and responsibilities

2021 - today  
CSI Piemonte  
Consulting  
KE Change Management

Full participation as a Key Expert for Change Management in Supersaps project - Procurement of it equipment and software for improvement of the centralized case management system (ccms) in the courts of Serbia, Europeaid / 140728 / dh / sup / rs (17ser01 / 04/31). Ensure the smooth transition to the new system for all the project stakeholders in serbian courts in the scopehelping to disseminate information, collecting feedback from focus groups and monitoring the overall progress of project activities and that the new saps is embraced by the final users. Team Leader for activities in business process in Change Management, organization management in communications and relationship with Serbian MoJ, government and other public bodies. Planning, design, creating and implementing CM strategy in court and justice ambient and environment, plus collaboration with other KE in training and implementation of project.

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2013 - today  
KPMG Advisory Milano  
Consulting  
External senior advisor

Consulting expert managed key clients relationships with some of the largest foreign international and domestic companies in Serbia, CEE countries and far east as a team leader participated in negotiations with state ministry about different project in privatization, joint venture and strategic partnership.

Consulting for private companies in development, business strategy, marketing strategy, creating business opportunities and negotiations. Leading change management team in reconstructing, new development of company strategy and planning, design, creating and implementing the new change in stakeholder ambient, organizing and lecturing courses and training for clients, due dilligence and market research, business analytics and change management solutions

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| <ul style="list-style-type: none"> <li>• Dates (from – to)</li> <li>• Name and address of employer <ul style="list-style-type: none"> <li>• Type of business or sector</li> <li>• Occupation or position held</li> </ul> </li> <li>• Main activities and responsibilities</li> </ul> | <p>2014 - 2016<br/> IREN, Torino and Deloitte International Belgrade<br/> Consulting<br/> External senior advisor<br/> Consulting/creating business development strategy 2015 - 2025</p>  |
| <ul style="list-style-type: none"> <li>• Dates (from – to)</li> <li>• Name and address of employer <ul style="list-style-type: none"> <li>• Type of business or sector</li> <li>• Occupation or position held</li> </ul> </li> <li>• Main activities and responsibilities</li> </ul> | <p>2013 - today<br/> NIS GAZPROMNEFT<br/> Member of scientific technical advisory board to GM<br/> External member<br/> Advisory for business development and strategy, change management and education for sales force team, adapt a new change activities with change management scenarios, training and monitoring sales force teams with a new strategy</p>   |
| <ul style="list-style-type: none"> <li>• Dates (from – to)</li> <li>• Name and address of employer <ul style="list-style-type: none"> <li>• Type of business or sector</li> <li>• Occupation or position held</li> </ul> </li> <li>• Main activities and responsibilities</li> </ul> | <p>2010 - 2019<br/> COMTRADE<br/> Consulting<br/> External senior advisor<br/> Consulting for business development in DAH countries, change management in strategy development of company: research, training, lecturing, organizing new form of strategic and sales teams, creating a new job roles and adopting for new organization with transfer of knowledge, benchmarks and know how</p>  |
| <ul style="list-style-type: none"> <li>• Dates (from – to)</li> <li>• Name and address of employer <ul style="list-style-type: none"> <li>• Type of business or sector</li> <li>• Occupation or position held</li> </ul> </li> <li>• Main activities and responsibilities</li> </ul> | <p>2012 - 2014<br/> ASSECO<br/> Consulting<br/> External senior advisor<br/> Business strategy and development for Balkan countries, marketing and communication training, creating a new business pillars for company development, creating and implementing change management strategy</p>  |
| <ul style="list-style-type: none"> <li>• Dates (from – to)</li> <li>• Name and address of employer <ul style="list-style-type: none"> <li>• Type of business or sector</li> <li>• Occupation or position held</li> </ul> </li> <li>• Main activities and responsibilities</li> </ul> | <p>2005– 2012<br/> Trust Board Associate Luxembourg<br/> Telekom sector<br/> GM<br/> Development of new business forms in telekom sector, creating and implementing different change management forms with in the context of culture, employee and stakeholder engagement</p>   |
| <ul style="list-style-type: none"> <li>• Dates (from – to)</li> <li>• Name and address of employer <ul style="list-style-type: none"> <li>• Type of business or sector</li> <li>• Occupation or position held</li> </ul> </li> <li>• Main activities and responsibilities</li> </ul> | <p>2000 – 2005<br/> Bain, USA &amp; Beoconex Serbia – Agency for privatization of Serbia<br/> Consulting<br/> Privatization<br/> Due diligence with privatization subject and Ministry of Finance Serbia &amp; Agency for privatization od Serbia, graphic design and creation of company profiles and promo materials</p>  |
| <ul style="list-style-type: none"> <li>• Dates (from – to)</li> <li>• Type of business or sector</li> <li>• Occupation or position held</li> <li>• Main activities and responsibilities</li> </ul>   | <p>1992 - 2000<br/> IMS Studio 6, Lausanne, Swiss, Marketing and consulting<br/> GM<br/> Marketing and media startegy for International Olympic Committee, as for international clients NIKE, Gillette, Braun, Fila, Heineken, Sony, Benetton, Societe Generale bank, Russian Olympic Committee, Veolia Water Solution, Caran D'Ache, Laghental, Nespresso, Michelin, Philip Moris, Girard Peregaux, Breitling, Swatch, AIWA, also for local regional clients in Balkan countries Yugoslav Football Federation, Montenegro Agency for reconstructing and privatization, Yugoslavian Chambare of Commerce.Creating marketing and communication campaign, PR strategies and activities, Sales promotion strategy, design and communication materials, media buiyng and media strategy, event promotion, client education and training</p> |

## EDUCATION AND TRAINING

- Dates (from – to) 2019
  - Name and type of organization providing education and training Decathlon Milan, Italy and Institute workplace dynamics Paris, France
  - Principal subjects/occupational skills covered Conflict management
  - Title of qualification awarded
- Dates (from – to) 2018
  - Name and type of organization providing education and training SDA Bocconi, Milan, Italy
  - Principal subjects/occupational skills covered Liquidity portfolio management and market risk
  - Title of qualification awarded
- Dates (from – to) 2017
  - Name and type of organization providing education and training SDA Bocconi, Milan, Italy
  - Principal subjects/occupational skills covered Transformation in customer and retail management
  - Title of qualification awarded
- Dates (from – to) 2016
  - Name and type of organization providing education and training SDA Bocconi, Milan, Italy
  - Principal subjects/occupational skills covered Strategic management of European regulation and lobbying
  - Title of qualification awarded
- Dates (from – to) 2016
  - Name and type of organization providing education and training University of Politecnico di Torino, IREN Italy
  - Principal subjects/occupational skills covered Enhancing energy efficiency solutions in the Mediterranean region
  - Title of qualification awarded
- Dates (from – to) 1990
  - Name and type of organization providing education and training SDA Bocconi, Bocconi University, Milan, Italy
  - Principal subjects/occupational skills covered MBA – Master specialization in marketing
  - Title of qualification awarded
- Dates (from – to) 1983-1987
  - Name and type of organization providing education and training Univeristy of Belgrade, Faculty of Philosophy, Sociology
  - Principal subjects/occupational skills covered Bachelor in Sociology

**PERSONAL SKILLS  
AND COMPETENCES**

*Acquired in the course of life and career  
but not necessarily covered by formal  
certificates and diplomas.*

**MOTHER TONGUE**

**SERBIAN**

**OTHER LANGUAGES**

- Reading skills
- Writing skills
- Verbal skills

ITALIAN: excellent  
excellent  
excellent

- Reading skills
- Writing skills
- Verbal skills

ENGLISH: Excellent  
excellent  
excellent

- Reading skills
- Writing skills
- Verbal skills

RUSSIAN: good  
good  
good

- Reading skills
- Writing skills
- Verbal skills

FRENCH: basic  
basic  
basic

**SOCIAL SKILLS**

**AND COMPETENCES**

*Living and working with other people, in  
multicultural environments, in positions  
where communication is important and  
situations where teamwork is essential  
(for example culture and sports), etc.*

Sport active, active listening, effective communication and interpersonal skills, leadership, management and problem solving, transferable and education skills, time management and customer service oriented, teamwork, open mindedness, critical thinking, adaptability, empathy, conflict resolution, flexibility, music, art and culture interest

**ORGANIZATIONAL SKILLS**

**AND COMPETENCES**

*Coordination and administration of  
people, projects and budgets; at work, in  
voluntary work (for example culture and  
sports) and at home, etc.*

Team leader with decision making, project management, task delegation, team communication, leadership, team building, problem solving, research, collaboration with delegating tasks, planning and focus, goal setting, organization, prioritization, relationship management and motivating others

**TECHNICAL SKILLS**

**AND COMPETENCES**

*With computers, specific kinds of  
equipment, machinery, etc.*

Microsoft package – Office, PowerPoint, Excel

**ARTISTIC SKILLS**

**AND COMPETENCES**

*Music, writing, design, etc.*

Design and art

**OTHER SKILLS  
AND COMPETENCES**  
*Competences not mentioned above.*

Education and mentoring  
Collaboration as an educator and lecturer on courses for Mediona Belgrade and SDA Bocconi, Italy for different market clients such as GAZPROM NEFT, Telekom Serbia, Association of Serbian Banks, Serbian Chamber of Commerce, GIZ, Coface, ASSECO, EPS – Electric Power Industry of Serbia, Philip Morris, Nelt, Knjaz Miloš, Samsung

**DRIVING LICENCE(S)**

B license

**ADDITIONAL INFORMATION**

Travel, sport and social networking  
Participation as a technical staff in Olympic games  
Participation on World Forum of Local Economic Development and DAVOS

**ANNEXES**

[ List any attached annexes. ]